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| Use case ID | UC |
| Use case | See a chat from latest conversation |
| Description | As a manager, I want to see a chat from latest conversation |
| Actors | A manager |
| Priority | Low |
| Triggers | Manager choose function seeing a chat from latest conversation |
| Pre-conditions | Sign in manager account successfully |
| Post-conditions | Display the chat from latest conversation |
| Main flow | 1. Click on button “Phòng trò chuyện” 2. Choose the object to see chat |
| Alternative flows | N/A |
| Exception flows | 1.1. If it has information retrieval, display message “Information retrieval. Please try again.”  2.1. If it has information retrieval, display message “Information retrieval. Please try again.” |
| Business rules | N/A |

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